

5 simple steps to online ordering.

Straumann® CARES® Scan & Shape Service Online.

Log on to www.straumann.us/scanandshape

STEP 1: REGISTER ONLINE

- Log on to www.straumann.us/scanandshape and bookmark the page in your browser
- On the Home Page, click **Log On/Register** link (in the upper right corner). Select I am a new user **and then click the Register** button. Fill out and submit the Contact Form. Your User Name/ID and Password will be emailed to you within a few minutes

STEP 2: PLACE YOUR ORDER

- On the Home Page, click **Place a New Order** on the left and enter in your order information

STEP 3: REVIEW ORDER AND SIGN ORDER TICKET

- After you have completed your order, click **Submit** and then click **Download Order Ticket** and print it out
- **Pack the Order Ticket** along with all the necessary materials into the shipping box or your own packaging

STEP 4: PREPARE YOUR CASE

- Prepare your master model or wax-up abutment as described in the Process Guide, which can be found on the left side under Support then **Useful Information**
- Schedule a pick-up with UPS. Using Straumann's UPS 2-Day shipping labels reduces the shipping rate to \$7.00 each way

STEP 5: REVIEW AND APPROVE/DISAPPROVE DESIGN PROPOSAL

- Check your design proposal 24 hours a day by logging into www.straumann.us/scanandshape
- Click on **Order Management**, then click on your order with the status Waiting for Approval. **Click on Edit Order Ticket** to review and approve the design
- Review your design proposal images and **Approve or Disapprove with Comments**. The CARES Scan & Shape Service team will address your comments
- Once you approve your order it will be put into production

**Click on Order Management to view the status of your order at any time –
Depending on the material, allow a period of 2 to 3 working days for production and 2 days for shipping**

If you have any questions or require assistance,
contact Straumann Technical Support at 866/531 7365,
Monday - Friday, 8:00 AM - 8:00 PM Eastern Standard Time.